

Servoy and your privacy

At Servoy we respect your right to privacy and we understand that, as a visitor to servoy.com, you prefer to control your own personal information and preferences. For this reason, we may ask you to register or to provide personal information and preferences when you visit certain areas of servoy.com, download free software, request information, or subscribe to Servoy Edge newsletter.

We will guard the personal information you share with us to ensure the content, services, and advertising that we provide on servoy.com are always tailored to your current, designated preferences.

When you provide Servoy with your name (or alias), e-mail address, mailing address, or telephone number, and you "opt in," Servoy and Servoy representatives may use the provided information to alert you to product upgrades, special offers, updated information, classes, new services, and other Servoy information. ("Representatives" include value-added resellers and authorized training partners.) Servoy does not offer, or allow the selling of, any user-provided information to third parties.

Servoy respects the rights users give us when opting to receive e-mail communications and enforces internal policies to preserve those rights. It is our objective to retain the long-term ability to continue to communicate with our users.

If you do not want Servoy or Servoy representatives to contact you, you may "opt out" of this preference at any time, whether you're online or contacting Servoy directly. As part of your preference flexibility, you'll always have the option to opt back in and have Servoy contact you based on your previous or new preferences. For instructions, please see the section "Contact Us," below.

If you choose not to register or provide personal information, you can still visit most Servoy websites; however, you will not have access to areas that require personal identification.

Servoy membership and the use of log files (cookies)

Servoy offers free membership to all servoy.com visitors. In order to establish membership, visitors are requested to provide both personal information and preferences. This information is stored and protected by your user-established Member ID and Password.

There is an additional "Remember me" option. By selecting it, you allow Servoy to save your Member ID so you don't have to re-enter it each time you return to any Servoy website. Servoy remembers you by placing a log file (cookie) that contains only enough information to identify you upon return visits. A "cookie" is a small line of text that is stored with your web browser for record-keeping purposes and helps Servoy provide better service to you. Your browser has options to accept, reject, or provide you with notice when a cookie is sent.

No information, other than that found in the Membership cookie, will be accessed by any Servoy system. Access to your membership information always requires both your Member ID and Password.

Servoy may also utilize visitor log files (cookies) with our website. Once a user enters our site, a cookie follows them through their click stream path. Examples of information being collected by these cookies include the number of times a user came to our site(s), and the paths they took to get there.

How Servoy will protect your personal information

Servoy will always protect the personal information that you share with us. Servoy stores information internally in a controlled, secure environment. If, for example, you make a purchase online, we route all transactions through SSL

(Secure Socket Layers) and will process your credit card number only to secure your current payment. The SSL transaction does not retain your credit card number subsequent to the transaction at hand and will not use the number for marketing purposes.

We occasionally hire other companies to provide limited services on our behalf, including packaging, mailing and delivering purchases, answering customer questions about products or services, sending postal mail and processing event registration. We will only provide those companies the information they need to deliver the service, and they are prohibited from using that information for any other purpose.

If Servoy requests general demographic information, this information is limited to reporting purposes only; members remain anonymous. Phone numbers, e-mail addresses, and postal addresses are never shared for demographic reports with outside entities.

Servoy may occasionally present a special contest or promotion that is sponsored by another company. To qualify for entry, we may ask you to provide personal information. If we plan to share that information with the sponsor(s), we will provide an up-front statement to that effect.

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website.

Contact us

How to update your personal information and preferences

You can help Servoy maintain the accuracy of your personal information by notifying us when you change your name, address, title, phone number, e-mail address, or your content preferences. If at any time you wish to update your information or preferences, or you prefer to stop receiving communication from Servoy, feel free to contact us at any time. Servoy Privacy contacts include:

E-MAIL:

privacy@servoy.com

POSTAL MAIL:

Servoy BV
De Brand 26
3823 LJ Amersfoort
The Netherlands

If you change your e-mail or postal address, please contact Servoy. In order to make the appropriate corrections, please include both your old and new address.

Servoy would like to receive your comments and questions about this Privacy Policy

Please address comments or questions regarding the Servoy Privacy Policy to one of the addresses listed above (online, e-mail, or postal mail). Servoy may occasionally update, amend, or change this Privacy Policy based on user feedback and as needed or appropriate. If we decide to materially change our privacy policy, we will post those changes to this privacy statement, and will e-mail the information to our users so that they are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected. Users will always have a choice as to whether or not we use their

information in accordance with, and in respect to, the posted privacy policy. If users have opted out of all communication with the site, or deleted/deactivated their account, then they will not be contacted.

Links

Servoy websites may contain links to other sites. Servoy assumes no responsibility for the content or the privacy policies and practices of such websites. Servoy encourages you to read the privacy statements of these linked sites; their privacy practices may differ from ours.